

6.1b Clockhouse Pre-school's Privacy Notice for Children, Parents and Carers

Policy statement

We are committed to ensuring that any personal data we hold about you and your child is protected in accordance with data protection laws and is used in line with your expectations. This privacy notice explains what personal data we collect, why we collect it, how we use it and how we protect it.

What personal data do we collect?

We collect personal data about you and your child to provide care and learning that is tailored to meet your child's individual needs. We also collect information in order to verify your eligibility for free childcare and other funding, as applicable.

Personal and sensitive data that we collect about your child include:

- Your child's name, date of birth, citizenship, gender, racial/ethnic origin, address, languages spoken, religious beliefs, health and medical needs, development needs, and any special educational needs.
- Where applicable we will obtain child-protection plans from social care and health care plans from health professionals.
- We will also ask for information about who has parental responsibility for your child and any court orders pertaining to your child.

Personal and sensitive data that we collect about you include:

- Your name, home and work address, email address, phone numbers, emergency contact details, languages spoken, religious beliefs and family details. Your date of birth & national insurance number or unique taxpayer reference (UTR), if you're self-employed.
- We may also collect information regarding benefits and family credits that you are in receipt of.

This information will be collected from you directly in the registration form, parental declaration form and application to join form. If you contact us by email or through our website, then we will store and process the information you provide in our email system until your child leaves us. We will continue to store your email address only, so we can invite you to events.

Why we collect this information and the legal basis for handling your data;

Contract

We use personal data about you and your child in order to provide childcare services and fulfil the contractual arrangement you have entered into.

This includes using your data to:

- contact you in case of an emergency
- support your child's wellbeing and development
- manage any special educational, health or medical needs of your child whilst at our setting
- carry out regular assessment of your child's progress and to identify any areas of concern
- maintain contact with you about your child's progress and respond to any questions you may have
- process your claim for up to 30 hours free childcare (only where applicable)
- keep you updated with information about our service

Consent

With your consent, we will also record your child's activities for their individual learning record. This may include photographs and videos. You will have the opportunity to withdraw your consent at any time, for images taken by confirming so in writing.

Legal Obligation

We have a legal obligation to process safeguarding related data about your child should we have concerns about their welfare. We also have a legal obligation to transfer records and certain information about your child to the school that your child will be attending (see Transfer of Records policy) and to comply with statutory visits and inspections.

Legitimate Interest

We record CCTV images to protect the building and the people using it, The areas covered are the car park, garden and main hall. We retain recordings for 21 days, in order that any issues are able to be highlighted before the data is deleted.

We will continue to hold your email address only after your child's records have been destroyed so that we can invite your family to reunion events and other celebrations.

Who we share your data with

In order for us to deliver childcare services we will also share your data as required with the following categories of recipients:

- Ofsted – during an inspection or following a complaint about our service
- banking services to make payments (as applicable)
- the Local Authority (where you claim up to 30 hours free childcare as applicable)
- the government's eligibility checker (as above)
- our insurance underwriter (if applicable)
- the school that your child will be attending

We will also share your data if:

- we are legally required to do so, for example, by law, by a court or the Charity Commission;
- to enforce or apply the terms and conditions of your contract with us;
- to protect your child and other children; for example, by sharing information with social care or the police;
- it is necessary to protect our or others rights, property or safety
- we transfer the management of the setting, in which case we may disclose your personal data to the prospective buyer so they may continue the service in the same way.

we will never share your data with any other organisation to use solely for their own purposes, without your consent.

How do we protect your data?

We protect unauthorised access to your personal data and prevent it from being lost, accidentally destroyed, misused, or disclosed by:

- Keeping all paper copies of documentation in a locked filing cabinet, which is only accessible to the Manager or Deputy.
- Keeping all electronic information including CCTV images, on password & virus protected hard drive, which is also locked away when not in use and is only accessible to the Manager or Deputy.
- Ensuring all staff and volunteers are only given access to information about you or your child if it is relevant and necessary for their role.
- Ensuring that all staff and volunteers are trained on GDPR and confidentiality.

How long do we retain your data?

We retain your child's personal data for up to 3 years, or until our next Ofsted inspection after your child leaves our setting. Medication records and accident records are kept for longer according to legal requirements. Your child's learning and development records are maintained by us and handed to you when your child leaves. In some instances (child protection, or other support service referrals) we are obliged to keep your data for longer if it is necessary to comply with legal requirements (see our Children's and Provider Records policies).

How is personal information destroyed?

When it is no longer needed –

- Computer data is securely deleted.
- Paper documents are shredded.

Automated decision-making.

We do not make any decisions about your child based solely on automated decision-making.

Your rights with respect to your data

You have the right to:

- request access, amend or correct your/your child's personal data
- request that we delete or stop processing your/your child's personal data, for example where the data is no longer necessary for the purposes of processing; and
- request that we transfer your, and your child's personal data to another person

If you wish to exercise any of these rights at any time or if you have any questions, comments or concerns about this privacy notice, or how we handle your data please contact us.

If you continue to have concerns about the way your data is handled and remain dissatisfied after raising your concern with us, you have the right to complain to the Information Commissioner Office (ICO). The ICO can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or ico.org.uk/

Changes to this notice

We keep this notice under regular review. You will be notified of any changes where appropriate.